

GOVERNMENT POLYTECHNIC, DHANBAD

P.O. - B. POLYTECHNIC, DHANBAD-828130

PHONE NO.- 0326 2313894

TENDER DOCUMENT

FOR

RUNNING CANTEEN

AT

**GOVERNMENT POLYTECHNIC,
DHANBAD**

ISSUED TO:

Mr./M/s. _____

Issued By:

**PRINCIPAL,
GOVERNMENT POLYTECHNIC, DHANBAD**

GOVERNMENT POLYTECHNIC, DHANBAD
HIGHER TECHNICAL EDUCATION & SKILL
DEVELOPMENT DEPARTMENT, RANCHI,
JHARKHAND- 828130

Tender Notice No. :- DHTE&SD-02/2019-20 (Canteen- 2nd call) Dated- 06.01.2020
SUB: TENDER TO RUN CANTEEN AT GOVERNMENT POLYTECHNIC, DHANBAD
CAMPUS.

Government Polytechnic, Dhanbad (hereinafter referred to as the Institute) established under Higher, Technical Education and Skill Development Department, Jharkhand and runs under Jharkhand University of Technology (JUT), Ranchi, Jharkhand. The Institute is engaged in imparting Polytechnic education in five streams.

Sealed bids are accordingly, invited on behalf of Government Polytechnic, Dhanbad from the interested parties for running such an outlet at the aforementioned location.

The Tender document comprises of **Appendix A & B along with Annexure** which can be obtained from the Purchase Section on all working days from **09 January 2020 to 16 January 2020 between 10:00 a.m to 04:30 p.m.**

OR

can be downloaded from Govt. Polytechnic, Dhanbad website <http://www.gpdhanbad.ac.in>

1. The prescribed bid form duly filled by the applicant in all respects should be delivered whether by post or by hand, to the Purchase Section at Government Polytechnic, Dhanbad from **09 January 2020 to 16 January 2020 at 04.30 p.m.** The tenders will be opened on the **18 January 2020 in Principal Chamber** in the presence of the Members of Tender Committee of the Institute and authorized representative(s) of the bidding parties. The parties will be required to meet the Committee for presentation (to satisfy all material questions pertaining to their company/ firm and their modus-operandi etc.), interview and finalization of the offer.
2. The Institute reserves the right to accept / reject any tender without assigning any reasons thereof.

Principal I/C
Government Polytechnic, Dhanbad

Copy to:

1. Director (TE) DHTE&SD, Ranchi
2. Institute website.

GUIDELINES FOR TENDER FOR CANTEEN**General:**

1. The contract is for running the Canteen at **Government Polytechnic, Dhanbad Campus** for which space to the successful bidder shall be given on license. However, the canteen shall be run under certain conditions which are stipulated hereinafter and in the terms and conditions of contract, i.e., Appendix-B.
2. Each and every page of the bid must be signed by the bidder himself, if the bidder is a proprietorship firm and in case of a partnership firm, by a partner. However, in such case, there must be an authorization from all the partners to the effect that the person signing the bid as a partner has been authorized to sign the bid document on behalf of all partners.
3. If the bidder is a Company, there must be a valid authorization from the competent authority/ Board resolution, authorizing the person to sign and file the bid on behalf of the Company.
4. Any bid not signed on each page and without authorization may be rejected.
5. Any overwriting or cutting in the bid document must be avoided. However, if any over writing or cutting is caused due to some unavoidable reason, the same must be duly attested by the person signing the bid document.
6. The tenderer is not allowed to make additions/alterations in the tender paper. Such additions and alterations shall be at the tenderers own risk and shall render the tender to be summarily rejected. Conditional tenders shall not be accepted.
7. The tenderer shall give his/her full permanent as well as temporary address in Annexure 2 and shall also furnish/attach proof thereof.
8. The bidder whose bid is accepted, shall submit a Rs.100/- non- judicial stamp paper at its own cost to the Purchase Section for preparing the contract agreement to be signed by the both the parties.
9. **Prices of all items in Annexure-A must be quoted in Indian rupees and must be inclusive of GST.**

Eligibility Criteria:

10. The bidder who has an experience of minimum one year of running such a cafeteria/canteen in Government departments, public undertakings and/or renowned educational institutions or elsewhere, may apply along-with sufficient proof of its experience/ability of running such canteen.
11. The bidder must have PAN Number and GST/GSTIN number. The bidder whom the contract is finally awarded shall have a GST number for the canteen in question as well, if the related law so requires.

12. Firms already having another establishment/shop/canteen etc. within the Institute premises will be considered based upon good performance.

Earnest Money Deposit (EMD)

13. Every bid must be attached with an Earnest Money Deposit of **Rs. 10,000/-** (Ten Thousand) in the form of FDR or TDR of any scheduled bank, in favour of the **“PRINCIPAL, GOVERNMENT POLYTECHNIC, DHANBAD”**. Any bid which is not accompanied by the earnest money deposit, shall be summarily rejected.
14. The earnest money of the successful tenderer will be liable to be forfeited as liquidated damages in the event of any evasion, refusal or delay on his part in signing the agreement. The earnest money of the tenderer who withdraws its tender in breach of conditions of contract and who evades or refuses to sign the contract bond after acceptance of its tender within the period of its validity, will also be liable to forfeiture.
15. a. The EMD of unsuccessful bidders shall be refundable to them after completion of the bidding process. However, the same shall be refunded within 30 days after the receipt of written request from the bidder concerned in this behalf.
 b. The EMD should be valid for a period of minimum three months.
 c. The EMD of the bidder whose bid is finally accepted, shall be returned on deposit of the due security deposit as stipulated in the Terms & Conditions in Appendix B.

Documents to be attached with the bid:

16. The bidder must attach the FDR/TDR and self-attested copies of the following documents along with the Technical bid. Any technical bid not accompanied by any of such documents would be liable for rejection:
- a. Income Tax Registration Certificate/PAN No.
 - b. Firm/Company Registration Certificate.
 - c. GST Registration Certificate no.
 - d. Other Statutory Registrations/Licenses, if any.
 - e. Shops & Establishment Certificate from Labour Department/Trade Licence.
 - f. Details/particulars of the firm submitting the bid in Annexure-1.
 - g. Total number of outlets and details of outlets not exceeding five presently being run by the bidder.
 - h. Audited balance sheet and profit and loss accounts along with gross turnover and profit for the last Two financial years.
 - i. Authority/Resolution in favour of the person signing the bid on behalf of the firm submitting the tender.
 - j. FDR/TDR/DD of Rs.10,000/- (Ten Thousand Only) towards EMD.
 - k. Address proof.
 - l. Aadhar Card of individual applicant/person signing the bid.
 - m. Application/declaration in Annexure-2

- n. Other documents as may be deemed necessary and as is required under any other provision of the bid document and not mentioned herein above.

Submission of Bid:

17. The bid shall be submitted in two parts i.e. Technical Bid and the Financial Bid in the following manner:

a. Technical Bid: The Technical bid shall consist of entire Tender document i.e. Appendix-A, Appendix-B and Annexure-2. Along-with it, all the documents as detailed in 16th point above ('a' to 'n') should also be attached. The Technical bid shall be submitted in a sealed envelope, superscripted, **“TECHNICAL BID FOR RUNNING CANTEEN AT GOVERNMENT POLYTECHNIC, DHANBAD CAMPUS.**

b. Financial Bid: The Financial bid shall contain only the prices of items in Annexure-1 and nothing else. The price of each and every item must be quoted, failing which, the bid may be liable to rejection. The Financial bid should be put in a separate sealed envelope superscripted, **“FINANCIAL BID FOR RUNNING CANTEEN AT GOVERNMENT POLYTECHNIC, DHANBAD CAMPUS.**

Both the Technical Bid and the Financial Bid shall further be put in another larger single sealed envelope which shall be received latest by **16 January 2020 up to 04:30 p.m.**, in the Purchase Section, Government Polytechnic, Dhanbad.

Any bid containing Technical Bid and Financial Bid in same envelope shall be summarily rejected.

18. Any bid received after the aforesaid date and time shall be summarily rejected and will not be considered under any circumstances, whatsoever and no explanation to the effect that delay in submission has been caused due to postal lapse, shall be entertained.
19. The tender will remain valid for 60 days from the date of opening. After submission of the bid, it shall be deemed that the bidder has undertaken to keep its tender open for acceptance for the entire period of 60 days and will have no right to withdraw the same before expiry of the said period. In case, intimation of its acceptance is issued to the contractor at a later date, the bidder shall be competent to refuse.

Opening of Bids:

20. First of all, **the Technical bids will be opened on 18 January 2020 at 11:00 a.m. in Principal Chamber** in the presence of authorized representative(s), if any, of bidding parties and the Members of Tender Committee of the Institute. The bidders will also be required to meet the Committee for presentation (to satisfy all material questions pertaining to their company/ firm and their modus-operandi etc.), interview and finalization of the offer.

- 21. The party, whose tender is accepted, will have to sign an agreement within 10 days of the award of contract, failing which the Earnest Money deposited by it will be forfeited and the acceptance of its tender may be annulled at the discretion of the Institute.

Evaluation Criteria for Bid Evaluation:

- 22. The contract will be awarded to the bidder who will have lowest sum of weighted cost of all the listed items.

Acceptance/Non-acceptance of bids:

- 23. The tenders that do not fulfil any of the above conditions or are incomplete in any respect, are liable to be rejected.
- 24. The Institute reserves the right to accept or reject any or all tenders without assigning any reasons thereof and the bidder shall have no right, whatsoever, to challenge the same.

Signature of the Tenderer _____

Name _____

Full Address & Telephone/Mobile No. _____

TERMS & CONDITIONS OF CONTRACT

Scope of Contract

1. The contract comprises the necessary arrangement of all raw materials required for the preparation of snacks besides the beverages, sweets, lunch, preparation of items mentioned in the menu, and serving the prepared articles to the customers, including provision of all materials, equipments for preparation and serving of the articles. This will also include transportation, cost of materials and labour. The contractor shall make his own arrangement for safe storage of materials and accommodation for its staff etc.

Definitions:

2. In the contract, the following definitions, words and expressions shall have the meaning hereby assigned to them except where the contract requires the same otherwise.
 - a. “Contractor” means the person or persons, firm or company whose tender has been accepted by the Institute and includes the contractor’s personal representative, successors and permitted assigns.
 - c. “Principal” means the Principal of the Government Polytechnic, Dhanbad.
 - d. “Institute” means the Government Polytechnic, Dhanbad through its Principal or his representative.
 - e. “Officer-in-charge (Estate)” means the Officer-in-charge (Estate) of the Government Polytechnic, Dhanbad who directs and administers the contract.
 - f. "Warden" means the Warden In-charge of Hostel and includes other Wardens of the said Hostel.

Documents Forming the Contract

3. Appendix A, i.e., the Guidelines for bidders, Appendix B, i.e., terms and conditions of the contract, the schedule of quantity and prices filled in Annexure A, application/declaration in Annexure 2 and the letter containing offer of award of tender issued by the Institute to the successful bidder shall be integral part of this contract.

Duration of the contract:

4. The duration of contract will be for **two years** from the date of signing the contract, first three months being the probation period and on satisfactory completion of the probation period, the contract will automatically be extended for rest of the year i.e. nine months. The contract shall be extendable for one more years on yearly basis subject to satisfactory performance. No further extension of the contract, beyond two years, will take place under any circumstances.

Licence Fee, Electricity Charges & Other Provisions for Licensed premises:

5. The contractor shall be liable to pay the license fee regularly by 7th of each successive month. The monthly license fee is presently at the rate of **Rs. 1000/- (One Thousand) per month** for the canteen space which however, shall be subject to change from time to time at the discretion of the Institute.
6. In case of failure to pay the License fee within the stipulated time as aforesaid, the contractor shall be liable to pay a sum of Rs. 100/- p.m. over and above the License Fee on cumulative basis towards delay charges.
7. Besides, the contractor shall also be liable to pay the electricity charges on actual consumption basis to the Account Section of Govt. Polytechnic, Dhanbad at the then prevailing rates along with the payment of monthly Licence fee. For the purpose, there shall be a meter installed in the canteen by the Institute. The electricity charges shall however, be subject to revision/change from time to time which shall be payable by the contractor as aforesaid at the then prevailing rates.
8. However in case of non-payment of electricity charges in time, the contractor shall be bound to pay a penalty towards **belated payment @ 5% per month** of actual dues (to be rounded off) over and above the bill.
9. Besides, the contractor shall also be liable to pay **cleaning charges for cleaning of** the outside space just adjacent to the canteen to the Account Section at Govt. Polytechnic, Dhanbad @ **Rs. 350/-p.m.** by 07th of each successive month. The cleaning charges would be subject to change from time to time. Failure to pay the cleaning charges in time would render the contractor liable to pay **the late charges @ Rs. 50/- per month**.
10. Non-payment of Licence fee, the electricity charges and cleaning charges within time shall be deemed to be a serious breach of the contract and may lead to termination of the contract at the discretion of the Institute.
11. The contractor shall use the premises ONLY for which it has been given by the Institute under the contract. Outsider Consumer should not be allowed to avail the facilities of the canteen. The use of the premises for other purposes (except for billing purpose-one Computer and one Printer) will lead to the suspension/termination of the contract.
12. The contractor shall not use the premises for residential purposes or for any other purposes (including vending of any item other than those for which permission has been given) without prior written permission of the Principal. The contractor shall always use the premises in a prudent and careful manner as if it were his own.

Assignment & Subletting:

13. The contractor shall not assign the contract or any part thereof or any benefit or interest thereon or there-under without written consent of the Institute. The whole of the charge included in the contract shall be executed by the Contractor or his authorized competent representative(s). The contractor shall be responsible for the acts, defaults and neglects of its workmen, fully being deemed as those of the contractor itself.
14. If at any time, it is detected that the canteen has been sublet or assigned to any other entity by the contractor, the Institute would be at liberty to terminate the contract forthwith without

giving any time to the contractor and further to take over the possession of the given premises and/or to hand over the same to any other party at its sole discretion.

15. The entire business of the canteen shall be carried out in the name and at the behest of the contractor.
16. The contractor or his authorized/competent representative whose intimation would be provided in writing in advance to the Principal, Govt. Polytechnic, Dhanbad, shall at all times be available in the canteen and the business of the canteen shall not be carried out by any other person/ entity under any circumstances.
17. In normal course, the contractor or his authorized competent person should be available in the canteen. However if for any reason, the contractor is not in a position to be available in the canteen consecutively for more than 3 days, a prior permission will have to be obtained from the Principal, Govt. Polytechnic, Dhanbad, failing which, it will be deemed that the contractor has violated an essential condition of the contract and the contractor may be dealt with in an appropriate manner for this default which may include adequate penalty at the discretion of the Institute.

Canteen Timing, Menu, Prices, Facilities and Services etc.

18. The canteen shall operate from 07:00 AM to 08:00 PM Running the canteen beyond 08:00 PM shall be carried out only with the prior permission of the Principal, Govt. Polytechnic, Dhanbad.
19. The Canteen shall operate on all seven days of the week and there shall be no holiday under any circumstances, except the prior instructions/approval of the Principal, Govt. Polytechnic, Dhanbad.
20. All items mentioned in Annexure-1 must be available during the canteen working hours. However, the Institute may add or delete any number of items to the menu/Annexure-1 either suo-moto or on recommendation Warden In-charge. All the orders in this behalf shall be issued by the Principal, Govt. Polytechnic, Dhanbad.
21. The prices in Annexure-A are supposed to remain static during the entire contract period and the contractor shall not be entitled to any compensation due to the fluctuation in the market rates of materials and labour.
However, all modification in prices shall be in INR multiples.
22. Facility of Payment by credit, debit and ATM cards, UPI should be made available.

23. Safety standards should be maintained. Fire extinguishers (2 Kg & 4.5 Kg dry type), sand buckets, should be installed in accessible places and should be in working conditions. List of emergency number should be displayed in a prominent place. First aid measures should also be available for emergencies.
24. Small set of services/items for sale along with the price list should be prominently displayed in legible font. Printed price menu should also be available on tables. All items in price list should be made available to the customer.
25. The Contractor shall have to provide proper and smooth services to the customers to their satisfaction.
26. Any loss to the Campus residents with regard to the services provided by the contractor shall be the responsibility of contractor. The Institute shall be indemnified in this regard and shall not be a part of any legal proceedings thereto.
27. For the consumers who are not willing to pay in cash, the contractor shall facilitate with a swipe payment machine and shall also provide in the canteen the UPI based payment system. The contractor shall further display its VPA (virtual payment address) or Q-Code on the display board to enable the consumers make the payments via UPI App (BHIM or equivalent).

Liability of GST and Other Taxes

28. The contractor shall be absolutely liable for payment of GST to the respective department on items sold in the canteen. The Institute shall have no liability, whatsoever, in this regard and shall be deemed to be immune and indemnified in all respects.
29. The contractor shall further be liable to pay to the Institute GST at the rate applicable from time to time on the Licence fee payable by it. The GST shall be payable over and above the Licence Fee and the Office concerned shall for accounting purposes issue a Tax invoice/receipt with GSTIN to the vendor in confirmation thereof.
30. The contractor shall also be liable to pay all other taxes, levies and other legal payables that may be applied by the Government, local authorities and other competent forums from time to time.
31. The contractor shall not tamper with the trees, plants, shrubs hedges, lawns and flowers standing or maintained on or around the said canteen or in other places of the campus.

32. The contractor shall not make any addition or alteration to the building of the said shop/premises or tamper with the fittings or electrical installations therein, nor make any unauthorized constructions or extension to the electricity or water supply lines, without the specific written permission of the Licensor in this behalf.

Quality, hygiene & cleanliness:

33. The contractor shall maintain the quality in preparation of articles, constant supply of cold drinking water & availability of fresh items. There shall be no compromise in regard to the quality of items to be sold in the Canteen premises.
34. The contractor shall maintain full hygienic conditions in the Canteen, in storage, preparation and servicing of eatables and in keeping the floor, furniture, utensils, crockery, cutlery neat and clean, so as to maintain the standards and aesthetic values in the Canteen. The contractor shall also have to make his own arrangements for safe storage of materials including the food items.
35. The premises should be kept well ventilated and well lit. No display/encroachment is allowed outside the premises.
36. Garbage and waste disposal should be done as per the institute norms. Pest/rodent control should be done regularly every month.
37. Old/stale and expired items (i.e. beyond expiry date) should not be kept in the canteen.
- 38. Usage of plastic bags is a strict NO and the same shall not be used any under circumstances, whatsoever. Instead use of Paper bags/plates/cups/etc. is encouraged. Cloth bags may be made available for users (at nominal charges).**

Directives of Estate Office

39. The contractor shall carry out the work in accordance with this contract and the directives of Office-in-Charge (Estate) and to the satisfaction of the Principal.

The variation or modification in the menu of eatables including additions/omission or substitution.

The removal from the site of any material thereon by the contractor and the substitution of any other materials thereon.

The removal from the work of any person employed thereupon in terms of the provision provided hereafter.

Inspection of raw materials, other equipment and utensils.

Maintenance of proper hygienic conditions, cleanliness and neatness pertaining to all aesthetic values.

Fuel for Cooking:

40. The Contractor shall use only the Gas/Induction/Micro oven for cooking and no other fuel and it is a must. Accordingly, the contractor shall ensure obtaining commercial Gas connection.

Deployment of Workmen

41. The contractor shall employ in running the canteen only such persons as are careful, skilled, experienced in their trades, dutiful, sober, well behaved and rules compliant.
42. Worker(s) in the canteen shall be deployed after his/her deployment is cleared by the Estate Office and for this purpose, the contractor shall provide the details of them in the given format.
43. **The contractor shall neither employ any child labour nor any worker who is below 18 years of age.**
44. All the workers shall invariably carry their ID Cards (to be provided by the contractor at its own costs) and shall be produced to the security personnel and other Institutes authorities, whenever asked for.
45. The bearers for servicing in Canteen will have to be provided uniforms by the contractor during the working hours at its own cost and they will be unfailingly required to wear in neat and tidy manner the uniforms during working hours.
46. The Contractor shall be absolutely responsible for strict adherence of discipline and good conduct by its workers.
47. The contractor shall be bound to remove any such worker and disallow him/her from entering into the Institute premises whom the Institute does not deem appropriate to continue within the Institute premises for administrative or any other reasons.
48. The contractor shall have absolute authority in regard to the engagement, disengagement, suspension, termination, retrenchment, dismissal and discharge etc. of its workmen and for all disciplinary actions against them. The contractor shall be responsible of master and servant relationship with its workmen and the Institute shall have no concern, whatsoever, with all the above mentioned matters.
49. The contractor shall be absolutely liable in regard to any dispute or other matters concerning its workmen which are initiated in any forum or court of law and shall further be liable to meet and discharge all the liabilities that may arise on account of its relationship with its worker from the decisions of any court including all liabilities as are thrust upon by virtue of the provisions of any labour law being in force at the time besides other statutory liabilities.
50. The contractor shall further be liable to make good the loss to the property of the Institute, if any that may be caused on account of any non responsible action on the part of its workers, whether deliberate or otherwise.

Compliance of Statutory Obligations and Other Provisions

51. It is understood that a number of enactments and laws would apply to the contractor, which are supposed to be complied by the contractor in letter and spirit and in particular to laws relating to minimum wages to worker, employees compensation and Goods and Service Tax etc.
52. The licensee shall ensure that no product shall be sold from the premises which is prohibited to be sold within the premises of an educational institute, as per the provisions of the Cigarette and Other Tobacco Products (Prohibition of Advertisement and Regulation of Trade and Commerce, Production, Supply and Distribution) Act, 2003.
53. The contractor shall be liable to ensure compliance of all enactments, rules, regulations and of other authorities besides the instructions of the Institute that may be in force from time to time including all the labour laws, employees compensation and the minimum wages, as well as Weights and Measures and Prevention of Food Adulteration etc.
 - (a) **On award of contract, the vendor shall mandatorily apply for FSSAI License within one week and shall get the license before the end of the probation period. The copy of the same should be submitted to the Principal, Govt. Polytechnic, Dhanbad.**
 - (B) After Awarding the Contract and running the canteen for three months, it is mandatory to obtain EPF Registration Certificate/Code No. and/or ESI Registration Certificate/Code No.
54. The Contractor shall be liable to make good the losses in financial terms that it may be subjected from time to time on account of any lapse on its part or arising out of statutory liabilities including the dues towards the workers in regard to wages, court awards, compensation which are caused to be paid/borne by the Institute due to the contractor's failure, as well as the Institute's license fee, electricity charges and other dues etc. The contractor shall pay all such dues to the Institute within fifteen days from the receipt of letter issued by the Institute in this behalf failing which; the same would be recovered/realized from the contractor's security deposit.
55. The Institute shall be absolutely immune and deemed indemnified in all matters, claims, liabilities and legal consequences which relates to compliance of statutory provisions, rules and regulations, orders and directions of Govt. authorities/ municipal corporation/courts/forum etc. as well as the provisions of this contract agreement. In case, the Institute is put to bear any liability for lapses on the part of the contractor or for its illegal actions, the Institute would have the right to realize from the contractor all dues if those are in financial terms, and on other matters, in appropriate manner as it deems appropriate including adopting legal recourse.
56. The contractor would comply with all guidelines/instructions issued by the Officer In-charge (Estate) in consultation with the Principal, besides following other Institute Orders/ instructions of security authorities concerning the security/safety issues and Institute discipline.
57. The Contractor shall ensure that it and its employees' do not adversely affect the peaceful and congenial atmosphere of the Institute's premises.

Security Deposit

58. The contractor shall have to deposit a security of **Rs. 30,000/- (Rs. Thirty thousand only)** through FDR/BG drawn in favour of "Principal, Government Polytechnic, Dhanbad" payable at Dhanbad, of any scheduled nationalized bank and which should be valid till three months after the completion of the contract duration.
59. If at any time, due to any reasons as mentioned in the foregoing clauses or otherwise, any short fall is caused to the security deposit money, the contractor shall be liable to make good such short fall within fifteen days of the receipt of notice in this behalf, through another FDR/BG deposit as aforesaid.
60. In case of, in which under no clause(s) of this contract, the contractor shall have rendered himself liable to pay compensation amounting to the whole of his Security Deposit, the Principal shall have the power to adopt the following course as may be deemed by him best suited to the institute. To rescind the contract (of which decision, notice in writing to the contractor by him through competent authority, shall be conclusive evidence) in which case, the security deposit of the contractor shall stand forfeited and be absolutely at the disposal of the institute. Besides, for the recovery of any amount in excess of the security money, the Institute shall be at liberty to adopt such legal recourse, as it may deem appropriate at the time.
61. If the contractor breaches any terms and conditions of the agreement which is deemed to be serious by the Institute, its security deposit may be forfeited either in part or in full as the Institute may deem appropriate, at its discretion.

Complaint Mechanism

62. The contractor shall maintain a complaint book in the canteen wherein the consumers may register their complaints. The complaint book shall be produced every month on the first working day before the Estate Office for necessary action.
63. The complaints shall be removed or dealt with by the contractor on priority basis on issues that concern the contractor and a compliance report thereon, shall be submitted to the Estate Office along with the production of complaint book.
64. The contractor shall be liable to be penalized or fined in cases of defaults and negligence on its part or for complaints in the manner provided hereafter at the discretion of the Institute and/or at be behest of the Principal. Such penalty or fines shall be imposed through the Officer In-charge (Estate) according to the nature of the complaints. The first penalty in such case would be to the tune of Rs. 1000/-, the second time Rs. 2000/- and the third time Rs.5000/-.
65. However if the complaints of identical nature still persist, the Institute would be at liberty to terminate the contract forthwith without giving any more notices.

Termination of contract:

66. Either party may terminate the contract by giving 30 days notice .
67. The contract may be terminated in terms of any provisions stipulated elsewhere in the contract.
68. In case, the contract is terminated or it comes to an end by efflux of time, the contractor shall handover the vacant possession of the licensed premises within 07 days of contract coming to an end. Failure to handover the vacant possession of the premises as aforesaid, would render the contract to pay a penal rent to the Institute @ **Rs.100 per Sq. Meter** or at such higher rate

as the Institute may deem appropriate at its absolute discretion. The penal rent under no circumstances shall be subject to question and it is the specific term of this contract.

69. The Institute shall further be within its absolute rights to enter the premises and assume absolute possession of the premises licensed under this contract from the contractor and the same shall not be subject to challenge. All the goods belonging to the contractor in such circumstances shall be deemed forfeited there-from and may be sold or put to auction at the discretion of the Institute. The Institute may, if it so desires, proceed against the contractor in terms of provisions of Public Premises (Eviction of Unauthorized Occupants) Act, 1971 since the entire premises is governed by the provisions of the said Act in case of non handing over its possession to the Institute as aforesaid.

Contract Documents and their interpretations

70. The original agreement shall remain with the Institute while a photocopy thereof may be hand over to the contractor, if it so wishes.
71. The several documents forming the contract are to be taken mutually explanatory to one another and in case of any ambiguities or discrepancies, the interpretations of the same shall be communicated in writing by the Institute through its competent authority to the contractor along-with the directions, if any, and the same shall be deemed to be final and binding and shall not be open to question in court.

Jurisdiction

72. All matters and disputes under this contract shall be subject to the jurisdiction of Dhanbad District Courts only.

Signature of the Bidder

Full name of the Bidder _____

Address _____

Mobile No. _____

Seal

GOVERNMENT POLYTECHNIC,DHANBAD

Price Schedule of Items to be sold
(The prices to be quoted by bidders should be inclusive of GST)

S.No.	Name of items	Unit	Quoted Rate In		Calculated price (to be filled by Tender committee)
			Price	Weight Factor	
1	2	3	4	5	6= 4 x 5 column
DRINK					
1	Tea	125ml		5	
2	Lemon Tea	125ml		4	
3	Coffee	125ml		5	
4	Plain Milk	225ml		5	
COLD DRINKS/BEVERAGES					
5	Cold drink (all popular brands of Coca-Cola, Pepsi & Amul)	As per MRP	MRP	-	Not to be used in finding the best bidder
SANDWICHES OF TWO SLICES					
6	Tomato Cheese Sandwich	Per piece		5	
7	Egg Cheese Sandwich	Per piece		5	
8	Paneer Sandwich	Per piece		5	
9	Cheese Sandwich	Per piece		5	
VEG MEAL AND SNACKS					
10	Pasta	Per piece		5	
11	Veg Roll	Per piece		5	
12	Paneer Roll	Per piece		5	
13	Veg Cutlet (100 gm)	Per piece		4	
14	Potato (tikia 75 gms)	Per piece		3	
15	Masala Dosa	Each		5	
16	Plain Dosa	Each		5	
17	Paneer Dosa	Each		5	
18	Uttappam	Each		5	
19	Veg Burger	Per piece		4	
20	Cheese Burger	Per piece		4	
21	King size Burger	Per piece		4	
22	Maggi (veg)	Rs. 10/- pckt.		5	
23	Special Maggi fry	Rs. 10/- pckt.		5	
24	Veg. Chowmein	150 gram		5	
25	Third party packaged items like chips(lays,unclechips, haldiram etc.)	As per MRP	MRP	-	Not to be used in finding best bidder
26	Idli	Per piece		4	
27	Pav Bhaji with 4 slices of pav	Each plate		5	
28	Chilli paneer	150 gram		4	
29	Veg. Manchurian	150 gram		5	
30	Aloo Matar (fry)	150 gram		5	
31	Shahi Paneer	150 gram		5	
32	Matar Paneer	150 gram		5	
33	Paneer Bhujia	120 gram		5	
34	Mixed Veg.	150 gram		5	

35	Mashroom veg	150 gram		5	
36	Dal fry	150 gram		5	
37	Veg fried Rice	150 gram		5	
38	Plain Rice	150 gram		5	
39	Fried/veg Rice	150 gram		5	
NON-VEG MEAL					
40	Chicken Roll	Per piece		5	
41	Omelette (single egg)	Each		5	
42	Omelette (double egg)	Each		5	
43	Egg Curry	150 gram		5	
44	Chicken Curry	180 gram		5	
45	Fish	Per piece		3	
ROTI & PARATHA					
46	Roti	Per piece		5	
47	Tandoori roti	Per piece		5	
48	Plain Paratha	Per piece		5	
49	Aloo Paratha	Per piece		5	
50	Paneer Paratha	Per piece		5	
51	Cheese Paratha	Per piece		5	
52	Onion/Gobi Paratha	Per piece		5	
SOUP					
53	Tomato	200 ml		5	
54	Veg	200 ml		5	

Signature of the Bidder.....

Date:.....

Annexure-2

**APPLICATION FOR RUNNING THE CANTEEN
AT HALL OF RESIDENCE- VII, GOVERNMENT POLYTECHNIC, DHANBAD**

Name of the Applicant -----
(If an individual)/Firm

Father's Name -----

Address of self and Firm -----

Phone No./Mobile No. -----

Aadhar No. -----

Details of EMD

a. Amount : Rs. 10,000/-
b. DD No. : _____
c. Dated : _____
d. Bank & Branch : _____

GST NO -----

PAN No. -----

EPF Code No., if any -----

ESI Code No., if any -----

Experience, if any (in years) -----

Name and address of two responsible persons as guarantors:

Name -----	Name -----
Aadhar No. -----	Aadhar No. -----
Address -----	Address -----
-----	-----
-----	-----

Declaration:

I hereby undertake –

1. That I shall bear all the expenses if there is any damage to the said premises.
2. That I shall vacate the Canteen premises and handover it to the Institute whenever a notice is served.
3. That I bind myself to the terms and conditions of this tender document.

Date:

Signature of the applicant
Seal